



Date:

## Fonepay Merchant Registration Form

### BUSINESS INFORMATION (व्यावसायको जानकारी)

Business Name (व्यावसायको नाम) :			
Business Type (व्यावसायको प्रकार) :	<input type="checkbox"/> Sole Proprietor (एकल व्यावसाय)	<input type="checkbox"/> Partnership (पार्टनशीप)	
	<input type="checkbox"/> Pvt. Ltd. (प्राइभेट लिमिटेड)	<input type="checkbox"/> Public Ltd. (पब्लिक लिमिटेड)	
Address (ठेगाना) :	Province (प्रदेश)	Local Body(स्थानिय तह)	
	District (जिल्ला)	Tole (टोल)	
PAN No. (प्यान नं.) :		VAT (भ्याट नं.)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Mobile No. (मोबाइल नं.) :		email (इमेल) :	
Company Registration No. (कम्पनी दर्ता नं.)		Registration Date :	
Merchant Group (व्यावसायिक क्षेत्र):	<input type="checkbox"/> Education (शिक्षा)	<input type="checkbox"/> Health (स्वास्थ्य)	<input type="checkbox"/> Retail Store (खुद्रा व्यापार)
	<input type="checkbox"/> Tourism (पर्यटन व्यावसाय)	<input type="checkbox"/> Transportation (यातायात)	<input type="checkbox"/> Others (अन्य)
Merchant Type (व्यावसायको किसिम) :			
Estimated Daily Transaction (अनुमानित दैनिक कारोबार)	Count (संख्या) :	Value (मूल्य) :	

### BANK DETAILS (बैंक जानकारी)

Bank Name (बैंकको नाम) :	Branch (शाखा) :		
Account No. (खाता नं.) :			
Account Name (खाताको नाम) :			
Account Type -खाताको प्रकार) :	<input type="checkbox"/> Business (व्यावसायिक)	<input type="checkbox"/> Personal (व्यक्तिगत)	

### BUSINESS PERSONNEL CONTACT INFORMATION (सम्पर्क व्यक्तिको जानकारी)

Name (नाम) :			
Mobile No. (मोबाइल नं.) :		email (इमेल) :	
Phone No. (फोन नं.) :		Job Title (पद) :	
Citizenship No. (नागरिकता नं.) :			
Address (ठेगाना) :			

### ATTACHMENT (सम्बन्धीत कागजात)

Attachment (कागजात) :	<input type="checkbox"/> Business Registration Certificate (व्यावसाय दर्ता)	<input type="checkbox"/> PAN Certificate
	<input type="checkbox"/> Citizenship Certificate of Business Contact (सम्पर्क व्यक्तिको नागरिकता प्रतिलिपि)	

## TERMS AND CONDITIONS

The Finance shall provide an option for mobile payment facility via QR Code (Quick Response Code) to MERCHANT for payments related to the purchase of goods and services (hereinafter referred to as "goods") by MERCHANT under the QR code or Merchant Payment option of Mobile Banking facility.

1. Merchant will be the customer of the finance and will maintain an account with the finance and Payments and collections received through the mobile banking QR Payment shall be deposited in merchant account number maintained with the finance on each day's end or after merchant's manual settlement.
2. After successful transaction, system confirmation will be sent automatically to both the user and Merchant. Merchant have to provide a trusted e-mail address and mobile number to the finance for the payment information in 'QR Code Merchant Application Form'.
3. The merchant shall not collect any charge on the following circumstances; if charged, the financial responsibility will be borne by the merchant. Finance reserve the right to settle such amount either through debit to maintained account or adjusting in future payments from merchant:
  - a. Charges incurred outside the authorized territory.
  - b. Charges are not Valid Charge as defined.
  - c. Charges in excess to the tagged price.
  - d. Charges that were previously billed.
  - e. Charges incurred that involved incomplete or illegible.
  - f. Any charges with respect to which mobile banking user's complaint or request for an adjustment has not been resolved by the merchant.
  - g. Transaction prepared in any other currency then Nepalese Rupees.
  - h. Merchant fails to comply with any other terms and conditions spelled in this Agreement.
  - i. Charges for undelivered merchandise or services.
4. The merchant shall display the promotional material supplied by the finance from time to time in the noticeable area.
5. The service and 'Terms & Conditions' of this application shall be governed by the construed in accordance with the internal rules and regulation of the finance.
6. The customers are free to avail any payment mode option of the mobile banking service provide by the finance. This agreement doesn't prohibit the mobile banking customers to make payment other than QR code option.
7. Finance is not liable for any dispute arises between the merchant and the mobile banking customer about the service delivery, quality of service and goods as finance service transaction is based on real time.
8. Merchant will be solely responsible for the transactions carried out using this service. Terms and Conditions stated in mobile banking's customers of the finance will remain applicable for any misuse.
9. All disputes and differences relating to charges or claims arising out of QR Code transaction or as to interpretation of this 'Terms & Conditions' shall be subject to the exclusive jurisdiction of the courts at Nepal.
10. The rights obtained under this 'Terms & Conditions' are not transferable without written approval from the finance.
11. Finance, at its own discretion, is entitled to add, alter, delete or modify any of the terms and conditions contained herein by prior written intimation to merchant.
12. Merchant can terminate this Agreement by giving thirty (30) days prior notice to the finance. However, in the event of merchant failing to comply the terms of this Agreement or committing breach hereof or the activities not acceptable to finance. Finance reserves the right, without any notice or required to prove actual breach, to terminate this Agreement immediately.
13. This Agreement comes into effect once it is signed by merchant and remains valid until it is terminated with the clause mentioned above in clause no. 12.
14. The finance will charge the merchant with appropriate fee as agreed in this application by the merchant which may change from time to time. The fee will be debited from the account of merchant based on the debit authority signed by the merchant in this application form.
15. By signing this application, the Merchant represents that the signatory hereof has full authority to do so and execution of this Agreement by a signatory hereof creates a fully binding obligation on the Merchant.
16. The Merchant agrees to support the Finance by providing all necessary documents/information for resolution of any payment disputes lodged by its customers on account of QR based payment. For any disputed case unresolved due to whatsoever reason, the merchant hereby authorizes the Finance to make final decision and thus the Merchant shall abide by such decisions made by the Finance.
17. The Merchant should treat all its customers unbiasedly and should not charge the customer by extra amount on account of MSF/ any other such charges for availing QR payment Option. Similarly, the merchant agrees to provide the discounts to QR pay customers unbiasedly whenever the merchant offer discounts on the certain products/services.

I/We hereby agree with the above-mentioned terms and conditions and declare my consent for QR merchant's registration.

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Authorized Signature & Stamp

Name:

Job Title:

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Finance Stamp